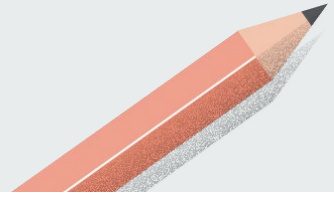


Home Insurance Information Guide



Be prepared to answer your broker's questions when you decide to take out home insurance. (Don't hesitate to print out this document for reference.)

1. Basic questions

How long have you lived at this address? _____

Do you currently have home insurance (or have you had it in the last six months)? YES NO

If so:

Who is your current insurer? _____

How many years have you been continually insured? _____

How many units are there in the building? _____

Are there one or more mortgage holders on your home? YES NO

How many bathrooms and powder rooms do you have?

Have you or has anyone living under your roof smoked in the past year? YES NO

Are you a university graduate (bachelor's degree, master's or PhD) or a member of a professional association? YES NO

Do you have pets at home? YES NO

2. Details about the building and its immediate surroundings

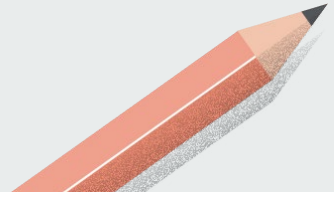
In what year was your new home built? _____

Is there a fire hydrant within 300 metres of your home? YES NO

Is there a fire station less than 8 km from the home? YES NO

What type of building is it? How many floors? _____

Home Insurance Information Guide



What are your home's physical dimensions (width, length, height and depth)? _____

Is there a garage or carport? YES NO

If so, how many parking spaces are there? _____

3. Siding, foundations and roof

What is the exterior siding made of? _____

In what year was the roof last done? _____

What material is it made of? _____

Is the roof sloped or flat? _____

Has there been any water seepage into the foundations, windows and/or roof? YES NO

Have you noticed cracks in the foundations? YES NO

If so, have they been repaired by a professional? YES NO

Does your basement have cladding or a finished area? YES NO

4. Equipment

How old is the hot water tank?
(If several units, indicate the year of the oldest one). _____

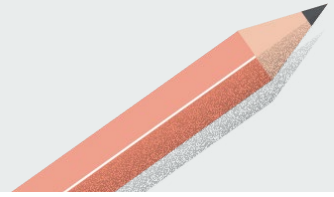
Is the plumbing system equipped with a check valve? YES NO

Is the plumbing made of galvanized steel or Poly-B? _____

Do you have a sump pump in the basement? YES NO

If so, will it operate in the event of a power outage? YES NO

Home Insurance Information Guide



Do you have a French drain? YES NO

What is the main heating system? _____

Do you use another heating system such as a wood stove or an oil or gas furnace? YES NO

If so:

What type is it (oil, gas or solid fuel)? _____

How is it used? _____

Has the wood stove been installed by a professional or according to the manufacturer's installation standards and is it approved? YES NO

Is your home equipped with an alarm system for fire, break-in and water damage? YES NO

If so:

In the case of break-in, is the system connected to a central station? YES NO

In the case of fire, is the system connected to a central station or a fire station? YES NO

If there is a water alarm, does the system include five detectors and an automatic water shutoff? YES NO

5. Leisure add-ons

Do you have a swimming pool or spa? YES NO

Do you have any property that you specifically want to insure such as jewelry, bicycles or collections of one kind or another? YES NO

